

PROPANE INSIDER

VICTOR G. CARRILLO, CHAIRMAN • ELIZABETH A. JONES, COMMISSIONER • MICHAEL L. WILLIAMS, COMMISSIONER

AFRED EVENTS CALENDAR

At the request of the AFRED Advisory Committee, the *Propane Insider* will publish a calendar of upcoming AFRED events each month. If you have questions or suggestions, please e-mail heather.ball@rrc.state.tx.us or call 512-463-7359.

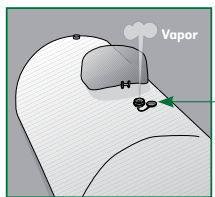
Event	Location	Time	Contact	Phone
AFRED 6.1 Regulatory Update Class for Propane Managers	Moody Gardens Hotel, Galveston	Tuesday, August 11, 1:00-5:00 p.m.	Carol Goodman	512-463-2682
AFRED Advisory Committee	6506 Bolm Road, Austin	Wednesday, September 9, 9:00 a.m.	Heather Ball Dan Kelly	512-463-7359 512-463-7291
Sunbelt Builders Show	Grapevine	Fri-Sat, Oct. 30-31, 2009	Tracy Wells	214-728-9908
AFRED Advisory Committee	6506 Bolm Road, Austin	Wednesday, December 2, 9:00 a.m.	Heather Ball Dan Kelly	512-463-7359 512-463-7291



3,000TH FIREFIGHTER TRAINED

On July 13 AFRED's popular firefighters' training program reached another milestone. Thomas Petru's class that evening in Hockley, sponsored by Green's Blue Flame Gas Co., Houston, brought to 3,020 the total number of volunteer firefighters and emergency responders Mr. Petru has trained to respond to propane emergencies since March 2005. To date 135 propane companies have sponsored AFRED's firefighter classes, and 392 marketers and their employees have attended and participated.

PROPANE SAFETY



Pressure Relief Valve

Pressure relief (pop-off) valve

Propane expands when heated. That increases the pressure in the tank. Above a certain pressure, the pressure relief valve opens ("pops off") to release a small amount of vapor. That release keeps the pressure from building up too much inside the tank. Once excess pressure has been released, the relief valve closes automatically.

Call your propane marketer if your relief valve pops off, so they can determine the cause.



0309

BILL STUFFER EXPLAINS PRESSURE RELIEF VALVE

With record-breaking temperatures this summer, many residential consumers may be concerned about seeing the pressure relief valve on their tank pop off. AFRED's bill stuffer explains this safety feature. Call Andi Chirco at 512-475-2954 to order free copies for your customers.

REBATE UPDATES

E-MAIL ACKNOWLEDGMENTS

If you would like confirmation that AFRED has received your customers' consumer rebate applications, please send the e-mail address at which you would like to receive confirmation to rebates@rrc.state.tx.us. Stanton Bell with Bell Hydrogas has already signed up. "This is perfect," he noted. "I can go ahead and tell the homeowner the application has been processed. I appreciate it!" If you include your customers' e-mail on their applications, AFRED will send them a confirmation as well.

These notices help marketers track which of their customers have sent in their applications and which ones require follow-up to make sure their applications are postmarked by the deadline, which is 30 days after the gas has been turned on. If you do not have e-mail, you may call Eileen Latham at 512-475-2911 or Andi Chirco at 512-475-2954 before the 30-day deadline to check on your applications.

CONSUMER REBATE REPORT

At the request of the AFRED Advisory Committee, each month's consumer rebate report now shows amounts paid and pending from both the current fiscal year and the previous fiscal year. Dates may not match exactly due to different publication schedules.

REBATE TYPE	REBATE AMOUNT	JULY 2009 PAID + PENDING	JULY 2008 PAID + PENDING
Water heater–new construction	\$200	\$397,800	\$474,200
Water heater–electric replacement	\$350	\$77,700	\$76,650
Propane Star Home	\$600	\$242,000	\$363,000
Propane SuperStar Home	\$800	\$162,000	\$204,000
TOTAL CONSUMER REBATES		\$879,500	\$1,117,850

RAILROAD COMMISSION CONTACT LIST

Commissioners

Victor G. Carrillo, Chairman (512) 463-7131
 Elizabeth A. Jones, Commissioner (512) 463-7140
 Michael L. Williams, Commissioner (512) 463-7144

AFRED

Dan Kelly, Director (512) 463-7291
 Heather Ball, Marketing/Public Education (512) 463-7359
 Eileen Latham, Rebate Coordinator (512) 475-2911
 Steve Jaeger, Research/Technical Services (512) 463-9202
 Thomas D. Petru, Training (512) 463-6930
 Carol Goodman, Training Coordinator (512) 463-2682
 Rayfield Hearne, Certification (512) 463-6845
 Wanda Dunning, Exam Coordinator (512) 463-6933

Sherri Washington, Licensing Rep. A-L (512) 936-4146
 Linda Bailor, Licensing Rep. M-Z, #s (512) 463-6940
 All other information and AFRED staff (512) 463-7110
 Toll-free (800) 642-5327
 FAX: Marketing/Public Education (512) 936-4196
 FAX: Exams and Licensing (512) 463-7292
 FAX: Training (512) 475-2532

AFRED Field Staff

Susan Shifflett, East Texas (713) 628-9915
 Rudy DeLaGarza, South Texas (956) 245-0715
 Tracy Wells, North/East Texas (214) 728-9908
 Pat Wilson, Central Texas (512) 971-0108
 Bobby Wood, West Texas (325) 669-4995

Safety Division

Main Line (512) 463-7058
 Mary McDaniel, Director (512) 463-7166
 James Osterhaus, LPG Program Manager (512) 463-6692
 Richard Gilbert, Technical Advisor (512) 463-6935
 Jessica Ramos, Admin. Support (512) 475-0109
 Irma Garza, Admin. Support (512) 463-7299
 Angela Whitehead, Admin. Support (512) 463-7207
 FAX: LP-Gas Safety Section (512) 463-7319

DELIVERY FEE COLLECTIONS

Fiscal 2009 LPG delivery-fee collections through Friday, July 24, totaled \$1,685,248. This total is 14 percent lower than the amount collected by the same date last year.

TRAINING STATISTICS THROUGH 2009 RENEWAL PERIOD

During the year ending May 31, 2009, AFRED held a total of 276 classes in 37 Texas cities and trained 2,749 individuals. The most popular course was Dispenser Operations, the course for technicians who fill DOT cylinders and ASME motor and mobile fuel tanks.

MARKETERS MAKING NEWS

PROPANE INDUSTRY PARTNERS WITH AFRED



Alberto Luis, Oscar Villarreal, Delia Saenz and Richard Costello from UT-Pan Am met with Omar Garcia, Mr. G Propane, to review their potential purchase of propane-fueled trucks. AFRED's Rudy De La Garza brought a demonstration Roush F150 to the meeting and provided information on the 50-cent per gallon federal motor fuel tax credit.



Stan Strack, El Paso ISD, was on hand when AFRED's Rudy De La Garza presented a 2009 Propane Exceptional Fleet Award to the school district's transportation director, Oscar Anchondo, and Ronny Tallmon, Denman Propane.



Sheri Alba, Laredo Builder's Association; Rudy De La Garza, AFRED; Ray Diaz, Propane Energy; and Joe Pullen, HBCS, were pleased with how many builders turned out for AFRED's presentation on "upsell" opportunities for builders using propane appliances.



Joe Pullen, HBCS; Eleazar Renteria, Lone Star Propane; Rudy De La Garza, AFRED; and Omar Garcia, Mr. G Propane, await the start of the Rio Grande Valley Home Builders' Association meeting. As part of its builder outreach, AFRED has made 21 presentations to local home builders about the green-building advantages of propane.



Ferrellgas' Sylvia Candelaria and Gregg Radley admire the Roush propane F-150 being demonstrated by AFRED's Rudy De La Garza. Gregg's comment after a test drive was, "Wow! I'm impressed with how well it runs on propane."



El Paso-area propane marketers Elizabeth Perez, Valley Propane; Ronny Tallmon, Denman Propane; Pablo Lopez, Ikard & Newsom/Servigas; Arturo Ramirez, West Texas Propane; and Ray Adauto, El Paso Association of Builders, attended AFRED's presentation to El Paso home builders about the features and benefits of building propane homes.

LABELING OF INLET AND OUTLET CONNECTIONS

Each month AFRED points to a section of LP-gas code or a standard that Railroad Commission LP-gas inspectors often find violated. The “point” of these articles is to facilitate compliance by reminding marketers about the requirements.

This month’s article covers a standard that RRC inspectors cited 218 times in the last three years. The standard is Railroad Commission LP-Gas Safety Rule §9.101(b)(1), relating to the filing of a completion report for certain commercial installations.

Section 9.101(b)(1) of the LP-Gas Safety Rules requires licensees to submit an LPG Form 501, “Completion Report for Commercial Installations of Less Than 10,000 Gallons Aggregate Water Capacity,” within 30 calendar days following the completion of an installation. LP-Gas Safety Rule §9.2(12) defines a commercial installation as any “installation located on premises other than a single-family dwelling used as a residence.” A completion report verifies that the installation complies with Texas statutes and

regulations, all necessary licenses and certificates have been issued, and the date the installation was placed in service.

A violation occurs when the required completion report is either not submitted following completion of an installation or not submitted within the specified time period.

Compliance with this standard is critical to ensure that timely, accurate information about the installation is on file with the Railroad Commission to record the site, schedule an inspection, and prevent possible enforcement action.

Marketers should implement procedures to ensure that staff properly completes and submits the required completion report within the 30-day requirement. Some marketers insert a reminder on their work or service orders to complete and submit Form 501, to help the responsible employee remember to comply with the filing requirement.

Railroad Commission of Texas

1701 N. Congress
P.O. Box 12967
Austin, Texas 78711-2967

PROPANEINSIDER

IN THIS ISSUE

- AFRED Events Calendar
- 3,000th Firefighter Trained
- Bill Stuffer Explains Pressure Relief Valve
- E-Mail Acknowledgments
- Consumer Rebate Report
- Training Statistics Through 2009 Renewal Period
- Propane Pointers: Labeling of Inlet and Outlet Connections

2009 Duty to Warn Project Information & Guidelines

About The Program

The Texas Propane Educational & Marketing Foundation (TPEMF) invites YOU to take part in the 2009 Duty to Warn Campaign in an effort to educate your consumers about the importance of propane safety in a cost-effective manner. This is cost-share program open to all Texas PERC assessment payers.

Participant's customers will receive a newly created red accordion brochure (*English/Spanish*) that contains pertinent safety information and the new consumer notification language in a brightly colored envelope reading Important Safety Information Enclosed, along with a cover letter explaining the importance of the material and that is from their local propane company.

Experience great savings & time! For example, if your company was to choose to do this on your own to only 1,000 customers, postage alone would cost you about \$420 plus the cost of supplies like envelopes and stationary as well as the hassle of putting the mailing together yourself.

Project Requirements

1) Please submit Official Registration Form on the back side of this page. Orders will not be processed until registration form is completed, signed, and returned to TPEMF. 2) Submit customer lists.

Accepted file types

Customer addresses will be accepted in the following file types: Excel, tab delimited, & comma delimited. Please note most customer database programs (e.g. Fuel Manager, etc.) may be converted to an EXCEL spreadsheet. Contact your database provider for instructions. Lists must be submitted electronically by email to jrichards@txpropane.com or by mail on CD-Rom to the following address: Attn: Jackie, TPEMF 8408 N IH 35, Austin, TX 78753.

All orders will be processed in the order they were received. During high volume times, please allow 4-6 weeks for your Duty To Warn mailed to be sent to your customer lists.

Once your order is completed and mailed, you will receive an invoice for payment. You will be billed according to your customer list size. (See payment information below).

Payment

Marketers' Expense (per mailing)

1) Marketers will incur a **\$ 45 fulfillment flat fee**

2) **List Processing fee** (*Note: it is \$ 84.00 per 1,000 or 0.084 cents per address no matter the quantity*)

For more information about the Duty to Warn Project or other TPEMF projects, please call (800) 325-7427 ext 19.

2009 Duty To Warn Official Program Registration

<u>CONTACT INFORMATION</u>		
<u>Contact Name:</u>		
<u>Company Name:</u>		
<u>Billing Address:</u>		
<u>City:</u>	<u>State:</u>	<u>Zip:</u>
<u>Phone:</u>	<u>Fax:</u>	<u>Email:</u>
<u>LIST INFORMATION</u> <i>(Please check type of list enclosed)</i>		
<input type="checkbox"/> Excel <input type="checkbox"/> Comma delimited <input type="checkbox"/> Tab delimited		
<u>Confirmed amount of customers on submitted list:</u>		
<u>Please write complete COMPANY NAME and COMPANY PHONE as you want it acknowledged in the cover letter to your customers:</u>		
<i>I hereby release my company name to be used in the Duty To Warn mailing.</i>		
<u>Signature:</u>	<u>Date:</u>	
<p align="center"> Please send electronic customer lists with completed registration form by email to jrichards@txpropane.com or by mail to: TPEMF 8408 N IH 35 Austin, TX 78753 </p> <p align="center"> Phone: 800-325-7427 Fax: 512-834-0758 </p>		

*Please note: You will be billed a fulfillment fee and a list processing fee according to list size after mailing is completed.
Please see project guidelines on preceding pages for more information.*