



RAILROAD COMMISSION OF TEXAS ALTERNATIVE ENERGY DIVISION

# HOW THIS PROPANE CONSUMER REBATE WORKS

Head over to any participating propane dealer to get all the details on safe, clean-burning, energy-efficient propane and this rebate program. You can get a complete set of program rules and an application form. But hurry, this is a limited offer. Below are the answers to some of the most frequently asked questions about the rebate program.

**Q:** Once the new appliance installation has been safety-checked by my propane company, how long do I have to submit my application?

**A:** All applications must be sent to the Commission within 30 days of the date the gas is turned on. Applications may be mailed, hand-delivered, faxed to 512-936-4196 or scanned and emailed to [rebates@rrc.state.tx.us](mailto:rebates@rrc.state.tx.us).

**Q:** When can I apply for a rebate?

**A:** Once all new propane appliances are installed, the gas is turned on and the installation has been safety checked by a licensed propane company, a rebate application may be submitted.

**Q:** What propane appliances are eligible and what are the rebate amounts?

**A:** For new propane appliances installed on or after 8/01/2012, the following rebates are available:

- |                                       |       |                          |         |
|---------------------------------------|-------|--------------------------|---------|
| • Water Heater (new construction)     | \$150 | • Propane Star Home      | \$1,500 |
| • Water Heater (electric replacement) | \$300 | • Propane SuperStar Home | \$2,000 |

**Q:** How do I qualify for a Propane Star Home Rebate?

**A:** New Home construction must include the following propane appliances:

- new propane water heater, *and*
- new propane furnace, *and*
- new/used propane dryer, or additional furnace and piping for dryer, *and*
- any one of the following new propane appliances: gas range, gas cooktop, gas oven, gas logs, hard-piped gas grill, or hard-wired generator.

**Q:** How do I qualify for a Propane SuperStar Home Rebate?

**A:** Same as Propane Star Home Rebate, but requiring 2 water heaters and 2 furnaces.

**Q:** After I have submitted my application, how long will it take for me to receive my check?

**A:** It will generally take 6-8 weeks for verification and processing if you've submitted a correctly completed application. Your application may be selected for an onsite verification or mail survey. The completed verification or survey must be returned before your check will be mailed.

**Q:** Can I apply for separate rebates?

**A:** No. You may either apply for one or more water heater rebate(s), or for a Propane Star/SuperStar Rebate.

**Q:** Are propane appliances installed in new manufactured homes eligible for this rebate?

**A:** Yes. Brand new homes with appliances installed by the manufacturer are considered new construction.

**Q:** Since the rebate program is subject to available funds, how can I find out if funds are still available?

**A:** Rebates are awarded on a first-come, first-served basis. For information on rebate availability, call (800) 64-CLEAR and ask for the consumer rebate coordinator.